FLOODS: FILING MY CLAIM

MY HOME IS FLOODED...

I DON’T HAVE INSURANCE
that covers flooding caused by an overflow of a body of water.

The Ministry of Public Safety (MSP) will compensate you.

I HAVE INSURANCE
that covers flooding caused by an overflow of a body of water.

If the losses incurred are less than the coverage purchased, your private insurer will compensate you in full.

If the losses incurred exceed the coverage purchased, you will be compensated by your private insurer and the MSP.

KEY STAGES:

CONTACT your private insurer to check your insurance coverage

1. You are INSURED
   1. VALIDATE the coverage amount
   2. If the damage EXCEEDS your coverage amount, also contact MSP

You are NOT INSURED

1. Request written CONFIRMATION from your insurer
2. CONTACT MSP

KEEP ALL INVOICES for disbursements made to avoid further damage and meet your needs

GOVERNMENT PROGRAM:

QUESTIONS? WE ARE HERE FOR YOU.

514 288-4321 | 1 877 288-4321 | Mondays to Fridays
Montreal area | Elsewhere in Quebec | 8:30 a.m. to 4:30 p.m.

www.infoassurance.ca